



An All-in-One Document Conversion Solution

Document Conversion Service is an off the shelf high volume software product for converting a huge range of common types of business files and documents. It is ideal for organizations looking for a high-volume document conversion software that is capable of handling a wide variety of format conversions, as well as businesses with lower volume needs with potential for growth.

Automated Batch Conversion

For those with high-volume needs, the software is designed to convert files in the background, around the clock, without interaction, so your employees' time and resources are freed up for work that's essential to your day to day operation.

Desktop Conversion Tools

A collection of desktop conversion utilities also allow for on-demand conversion when needed as part of your employee's day to day tasks.

Adaptable to Your Work Flow

The many tools and services included with Document Conversion Service allow you to customize the conversion to the needs of your organization.

We have tools for complete automation using watched folders, command line tools for scripting, a .NET API for use your own programs, user-based desktop conversion and everything in between. We give you the freedom to add document conversion at any point in your work flow.

Start Small, Grow Big

Don't need enterprise level conversion yet? We can still help. Our wide range of tools and licensing models give you the flexibility start small and scale up as your conversion needs grow and change.

What Features Are Included in the "Box"?

Document Conversion Service - This is the main underlying service that does all the work of converting the documents. This is a full-fledged Windows® service that runs without the need for an active signed-in user, is monitored and automatically restarted to ensure you are running with minimal downtime.

Monitor Folders - Watch Folder Service is a Windows® service that can monitor any number of folders for documents to convert. Each monitored folder can have specific conversion settings per folder, be filtered to pick up only specific files, allow sub folder searching, and run custom commands on each created file. Allows for completely unattended, automated file conversion.

Clustering and Failover Support - the Watch Folder Service also includes high-performance clustering and failover protection and can easily handle large volumes of files. Combine multiple servers running Document Conversion Service and this service with clustering to increase your conversion throughput and maintain 100% conversion stability and completely unattended conversion

Desktop Conversion Utilities - two desktop conversion tools are included for on-demand conversion by users. The *Drop Files Converter* converts files and folders dropped onto its UI and can run post-conversion commands. The *Convert File* utility is a simple application that converts a single, chosen file to a specified output location.

Command Line Tools - a set of command line tools for converting and combining files, as well as converting and combining entire folders of files. These tools can be run from a scheduled task, other scripts and batch files and any other tool that can run a process.

.NET API - A .NET utility library is included so you can add conversion directly into your own code. Sample programs in C#, VB and PowerShell are included.



We've Got Your Conversion Needs Covered

Document Conversion Service stands out for being able to convert a huge variety of file formats to Adobe PDF, TIFF, JPEG or other image formats. Whether your business is looking for a relatively common file conversion such as PDF to TIFF, or more unique conversions like Word to TIFF, Excel to PDF, or Publisher to PDF, we handle them all easily.

What Do I Need?



- Minimum of 4 cores and 4GB of RAM is recommended for best performance for small to medium volumes of documents.
- A computer running a 64-bit version of Microsoft® Windows as listed in our [supported platforms](#) table.



- An account with administrative privileges is needed to run the conversion service. Use an existing account or let the installation create the local DCSAdmin account.



- For file conversion to be performed properly, certain prerequisite applications also need to be installed and licensed as shown in the list on the next page.

Required Applications

The most commonly requested documents for conversion and the application needed, if any, to perform the conversion are listed below. Some files can be converted by more than one application. If your file type is not here, see our [complete list](#) of supported conversions.

Adobe PDF Documents (*.pdf)

- Adobe Reader X, XI and DC
- Ghostscript 9.05 – 10.1.2 (32-bit only)

Office Documents (Word, Excel, PowerPoint and Publisher)

- Microsoft Office 2003-2021

Outlook Message Files (*.msg)

- Microsoft Office 2003-2021

Visio Drawings (*.vsd)

- Microsoft Visio 2003-2016

HTML, Secure HTML and Web Archive Files

- Internet Explorer 8.0 – 11.0

TIFF, HEIC, WebP, AVIF, BMP, JPEG and other Image Formats

- No application needed, built-in.

Microsoft XPS Files

- No application needed, built-in.

Postscript Files (*.ps, *.eps)

- Ghostscript 9.05 – 10.1.2 (32-bit only)

Design Review Drawings (*.dwf)

- Autodesk Design Review 2012-2013, 2018

AutoCAD Drawings (*.dwg)

- Autodesk Design Review 2012 with DWG TrueView 2012
- Autodesk Design Review 2013 with DWG TrueView 2013
- Autodesk Design Review 2018 with DWG TrueView 2018



We're Here to Help

The bench mark of our success is customer support. We pride ourselves on providing the best assistance and the fastest response time in the industry. Our customers can't afford downtime and neither can we.

That's why we offer live technical support Monday through Friday during peak hours (9 am to 5 pm Eastern Standard Time). No tickets to submit, no online queues to wait through. We generally respond on average within 2 hours either via e-mail or telephone, or [contact us](#) via our convenient web form.

Hours: Monday to Friday, 09h00 – 17h00 EST
Sales: peernet@peernet.com
Support: support@peernet.com
Phone: 1-800-883-7980 (North America only)
1-613-224-6894 (outside North America)

About PEERNET

PEERNET has been in the digital document conversion business since 1997. Our line of products is built upon those many years of experience, their practical use in day-to-day business operations and the features that our clients have asked us to deliver.

With 20 years of experience our software is has been refined over many iterations so that the current versions are highly stable, intuitive programs that can offer the highest-level file conversion functionality, in an easy-to-understand package for the user.